



# AMY S. FLOWERS, PharmD, RPh

Director of Operations, Pharmacy Healthcare Solutions

Amy has over 16 years of pharmaceutical management and operational experience. While most of her professional career has been in pharmacy benefit management, she recently joined Pharmacy Healthcare Solutions providing operational and management expertise to patient assistance services and consulting teams.

## AREAS OF EXPERTISE

- > Patient Assistance Programs for health systems
- > Pharmacy Benefit Management
- > Plan design and clinical services
- > Formulary, Utilization Management and Specialty administration
- > Prior Authorization and Clinical call centers
- > Medicare, Medicaid and commercial plan design
- > Employer, government, health system, managed-care organization, union, Taft-Hartley coalition and third-party administrator clients
- > Claims adjudication, concurrent & retro DUR, drug file and pharmacy network management
- > Information Technology
- > Leadership and personnel development
- > Budget accountability, revenue and expense
- > Project management
- > Hospital, retail, home-infusion, specialty and mail-order pharmacy experience
- > Managed Care Pharmacy Residency Programs and Student Experiential Learning

## EXPERIENCE

- > Director of Patient Assistance Services – Pharmacy Healthcare Solutions
- > Director of Client Benefits – Managed Care Organization
- > Senior Advisor Clinical Operations and Benefits Administration – Managed Care Organization
- > Assistant VP of Clinical Operations and Benefits Administration – Managed Care Organization
- > Director of Clinical Operations – Managed Care Organization
- > Managed Care Clinical Pharmacist – Managed Care Organization
- > Residency Director – Accredited Managed Care Pharmacy Residency

## AFFILIATIONS

- > American Society of Health-System Pharmacists
- > Academy of Managed Care Pharmacy

## EDUCATION AND CERTIFICATION

- > Doctor of Pharmacy, University of Texas College of Pharmacy, Austin, Texas
- > B.S. Biology, Texas Christian University, Ft. Worth

## CONTACT INFORMATION

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